



Notification of Provincial Waterworks Authority
On
Intention of Administration with Good Faith, Morality, and Transparency

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According to the intent of the Constitution of the Kingdom of Thailand (Interim) B.E. 2557, Official Information Act B.E. 2540, Royal Decree on Criteria and Procedures of Good Governance B.E. 2546, and National Anti-Corruption Strategy Phase 3 (2017-2021), government's anti-corruption and suppression is defined as an integral part of the important national policies as well as part of the 20-Year National Strategy (2017-2036). The Provincial Waterworks Authority (PWA) has always valued and emphasized administration with good faith, morality, and transparency as well as built consciousness on the dignity of government officers. In addition, PWA has also cooperated with all sectors to prevent and suppress corruption and encouraged The Thai people to ensure administration and development of PWA with morality and transparency for public and organizational personnel. Accordingly, PWA has established the following practices for complying and practicing along with other rules and regulations. All personnel of PWA must adhere to these practices and comply with the Intention of Administration with Good Faith, Morality, and Transparency as follows:

1. Transparency is achieved by:

1.1 Providing, disclosing, and making available information on procurement and operations based on roles and missions of PWA whereas public must be able to access information of PWA conveniently, rapidly, correctly, equally, transparently, fairly, and accountably.

1.2 Providing any opportunities for stakeholders to work with PWA's officers as well as providing solutions of complaints submitted by stakeholders.

2. Accountability is achieved by:

2.1 Determination of executives and all employees in performing their operational efficiency for delighting customers with water quality and excellent services.

2.2 The good faith of executives and all employees on administration and accountability towards effects and damages occurred in society.

3. Security from Operational Corruption is achieved by:

3.1 Executives and all employees complying with the rules, regulations, and policies on anti-corruption as well as not exploiting of any position and duty for personal benefits and followers directly or indirectly.

3.2 In the event of any corruption, such information shall be reported to the superior or related unit and person committing such corruption shall be punished with the most severe punishment.

4. Organizational Culture and Morality is achieved by:

4.1 Building a culture based on ethical behaviour and passing on such culture to all employees performing all types of work making them to resist corruption and feel ashamed to commit any corruption.

4.2 Educating personnel to have an understanding of conflict of interest and the ability to differentiate personal benefit from common benefit.

4.3 Preparing Anti-Corruption and Suppression Action Plan with a strong and efficient internal audit capability. Enabling personnel to identify and address corruption. Creating an anti-corruption culture.

5. Operational Morality is achieved by:

5.1 Creating manual or establishing a standard on operations based on major missions that shall be complied strictly, completely, standardly, and equally as well as posting the notification or demonstrating operational procedures for acknowledgement of customers or stakeholders.

5.2 Managing under the principles of Good Governance, ethics, transparency, and accountability as well as having morality in personnel management, budget management, assignment, and work environment management.

6. Communication means exchanging information externally and internally via media or other channels in order to motivate people to align their attitudes and behaviours to be consistent with the direction of the organization. Communication achieved by:

6.1 Communicate the organization's visions, missions and policies as well as policies of executives via channels that enable internal and external parties to understand the missions, visions, and policies clearly and completely having good faith in the operation of PWA.

6.2 Providing internal communication mechanisms for imparting information on the 11 sub-behaviours based on organizational core values "Concentration - Confidence - For the Public" via media channels enabling personnel to learn and practice them which will result in a sustainable organizational culture of acting good faith.

This Declaration was made to all for acknowledgement.

Announced on 22 February 2018



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Acting Governor of Provincial Waterworks Authority